



CONDITIONS GÉNÉRALES DE VENTES CAMPING PARADIS

SARL Camping Le Val de Trie RCS B Amiens 410 748 859 - SIRET 41074885900015 - APE 5530Z SARL au capital de 15 000€ - TVA Intra FR 08410 748 859 – Tel : +(0)0 33 03 22 31 48 88

Adress :

1 Rue des sources Bouillancourt sous Miannay 80870 Moyenneville

PREAMBLE

These General Terms and Conditions of Sale apply to all services offered on the CAMPING PARADIS LE VAL DE TRIE website or any other communication medium.

The content of the website is intended to inform customers. Some of the services offered may be subject to change depending on the occupancy rate and/or may only be available on certain dates during the season. The prices indicated are given as an indication and are subject to change and valid only for the current season.

The service will be provided at the rate in force on the date of the order. The rates are indicated including VAT. Any change in the VAT rate will result in a change in the price. In accordance with the Tourism Code, CAMPING PARADIS LE VAL DE TRIE reserves the right to make changes to the information on the website or any other communication medium. In the event of significant changes, these will be communicated on the campsite's website by means of Erratum.

1. RESERVATION CONDITIONS

- Each contracting party must be at least 18 years of age and have the legal capacity to enter into a contract and not be under guardianship or curatorship. The contracting party must be present for the entire duration of the stay.
- The reservation is only effective with the agreement of the campsite, after reception of the deposit and after reception of either the reservation contract duly completed and signed, or after acceptance of the general conditions of sale during the online reservation.
- The reservation of a camping pitch or a rental is made on a strictly personal basis. Under no circumstances may you sublet or transfer your reservation without the prior consent of the campsite.
- Minors must be accompanied by their parents or legal tutors.

Camping pitch

- The basic package includes the pitch for a tent, caravan or camper van for 1 or 2 people, access to the sanitary facilities and the reception facilities. Additional costs (extra person, pets, extra vehicle, etc.) are not included in the basic package and will be added to it. The camping pitches can accommodate a maximum of 6 people (including babies).

Rental

- The rental accommodation is fully equipped. The basic package is for 2 to 8 people (including babies) depending on the type of accommodation.
- CAMPING PARADIS LE VAL DE TRIE reserves the right to refuse access to the campsite to groups or families arriving with a number of participants greater than the capacity of the rented accommodation.

Reservation fee

The application fee is 20 € euros for a rental and for a camping pitch.

2. RATES, TOURIST TAX & ECO-PARTICIPATION

- The prices indicated are valid for the current season. Prices are in Euros, including VAT, and correspond to the chosen location, the number of persons and the duration of the stay. Local taxes and supplements are not included.
- A tourist tax collected for the Communauté de Communes du Vimeu is payable on arrival, per night and per person over 18.
- An eco-participation is due on arrival, per night and per person. Our operation is subject to taxes for the extraction of natural resources (clean water) and the reprocessing of waste (waste water, household waste, etc.). It is therefore a budgetary repercussion with a compensation and awareness value (0,50€/pers/night)

3. PAYMENT CONDITIONS

- In the case of chalet and cottage rentals, for bookings made more than 30 days before the start of the stay, a deposit of 30% of the price of the services booked must be paid on booking. The balance must be paid at the latest 30 days before the start of the stay at the campsite.
- For the pitch reservations made more than 30 days before the start of the stay, a deposit of 30% of the price of the services reserved must be paid at the time of reservation. The balance must be paid at the latest 30 days before the start of the stay at the campsite.
- For bookings made less than 30 days before the start date of the stay, full payment must be made at the time of booking.

4. NO RIGHT OF WITHDRAWAL

In accordance with article L.221-28 of the French Consumer Code, CAMPING PARADIS LE VAL DE TRIE informs its customers that the sale of accommodation services provided on a specific date, or according to a specific period, is not subject to the provisions relating to the 14-day withdrawal period.

5. PAYMENT OF THE STAY

Accepted payment methods

For the deposit as well as for the balance, you can honour your reservation or your stay by the following methods of payment:

Bank cheque, French postal cheque, holiday cheque, postal order or cash, credit card, national or international bank transfer, administrative payment [Modalités de règlement](#)

On the campsite website

All firm booking requests from the buyer are broken down as follows:

- Deposit of 30% of the amount of the stay + booking fees + cancellation insurance (optional)

- Balance of the stay at the latest 30 days before your arrival for stays in a chalet or cottage and on a camping pitch. If the balance is not paid within the time limit indicated, it is considered as cancelled and our cancellation conditions described below apply.

By regular mail

All firm booking requests from the buyer are broken down as follows:

- Deposit of 30% of the amount of the stay + booking fees + cancellation insurance (optional)
Balance of the stay at the latest 30 days before your arrival for stays in rental accommodation and camping pitches. If the balance is not paid within the time limit indicated, it is considered as cancelled and our cancellation conditions described below apply

This reservation is only binding upon receipt by the buyer of a confirmation of registration issued by the campsite.

The balance of the stay must be paid at the latest 30 days before the beginning of the stay. If the balance is not paid within the time limit indicated, it is considered as cancelled and our cancellation conditions described below apply.

6. CANCELLATION AND MODIFICATIONS

Changing your reservation

- The Client may request a change to their stay at the same campsite (dates, type of accommodation). Without prejudice to the fact that full payment of the balance is due before departure, any modification at the request of the client is possible and may entail a modification fee. All requests for changes must be confirmed in writing by the client and are subject to availability and acceptance by CAMPING PARADIS LE VAL DE TRIE. In the event that the client wishes to extend his stay, the current rate will be applied. Any change from a higher to a lower range will not give rise to any refund.

Any request to reduce the length of your stay is considered a partial cancellation and will be subject to the cancellation and interruption terms and conditions.

- Any request by the CLIENT to modify or cancel the STAY must be sent to CAMPING PARADIS LE VAL DE TRIE by registered letter with acknowledgement of receipt.

CAMPING PARADIS LE VAL DE TRIE by registered letter with acknowledgement of receipt. The time limits mentioned below apply from the date of receipt of this letter, the postmark being taken as proof. Cancellation or modification of the STAY will result in the campsite charging at least the following fees:

* **More than 30 days before the beginning of the STAY:** 30% of the price of the STAY + the booking fees insurance costs (if taken out);

* **Less than 30 days before the start of the HOLIDAY:** 100% of the price of the HOLIDAY

Less than 30 days before the start of the STAY: 100% of the price of the STAY + the administrative costs + the insurance costs (if subscribed).

Unused services

Any stay that is interrupted or shortened (late arrival, early departure), or in the event of the customer's failure to show up at the campsite for accommodation booked, shall not give rise to any reimbursement of the said service.

Cancellation by camping CAMPING LE VAL DE TRIE

In order to obtain a possible compensation, we invite you to take out a cancellation or interruption of stay insurance policy when booking.

In the event of cancellation by CAMPING PARADIS LE VAL DE TRIE, except in cases of force majeure, the stay will be fully refunded. However, this cancellation cannot give rise to the payment of damages. Assurance annulation

We invite you to take out a cancellation or interruption of stay insurance policy when booking with :

- NEAT : 2 insurance policies to choose from - documents attached to the email and available on the campsite website

7. YOUR STAY

Arrival

- Campsite pitches: arrivals are from 12 p.m.
- Rental accommodation: on the day of your arrival, you will be welcomed from 4pm onwards, and when you are given the keys to your accommodation, you will be asked to pay a deposit for the accommodation and a deposit for the cleaning, and we will proceed with the inventory of fixtures on arrival. Please inform us of any late arrival after 6pm by email or telephone.

During your stay

The campsite declines all responsibility for incidents that are the responsibility of the camper. All guests must comply with the internal regulations. Each tenant is responsible for any disturbance or nuisance caused by persons staying with or visiting him/her.

Departure

- Camping pitch: on the day of departure indicated on your contract, the camping pitch must be vacated before 12 p.m. The pitch will be returned in a clean and tidy condition, and any broken or damaged objects will be charged to you.
- Rental accommodation: on the day of departure indicated on your contract, the rental accommodation must be vacated before 10am. The accommodation will be returned in a perfectly clean condition, and the inventory will be checked, any broken or damaged object will remain at your charge, Any broken or damaged object will be charged to you, as well as the restoration of the property should this prove necessary.
- The deposit will be returned to you at the end of your stay, after deduction of the compensation deducted, on the basis of supporting invoices, for any damage noted by the inventory of fixtures on departure. The deposit may also be withheld to compensate guests for noise pollution caused by other guests. The withholding of the deposit does not exclude additional compensation in the event that the costs exceed the amount of the deposit.
- If the accommodation has not been cleaned before your departure, you will be asked to pay a cleaning fee of at least €80 including VAT.
- For late departures, you may be charged an additional day at the applicable nightly rate.

8. VISITORS

Visitors are admitted to the campsite after presenting themselves at the campsite reception and paying the visitor fee. Visitors will have access to the campsite facilities, except for the water areas.

9. ANIMALS

Les animaux sont acceptés (exceptés les chiens de la 1ère et 2ème catégorie) moyennant une redevance payable lors de votre réservation. Ils doivent être tenus en laisse en permanence. Ils sont interdits aux abords des piscines, dans les commerces alimentaires et dans les bâtiments. Le carnet de vaccination pour les chiens et les chats doit être à jour.

10. IMAGE

You expressly authorise CAMPING PARADIS LE VAL DE TRIE to use photographs and/or films that may be taken during your stay for the communication needs of the Camping Paradis group, without compensation.

Any holidaymaker refusing to be photographed or filmed during his stay must inform CAMPING PARADIS LE VAL DE TRIE in advance and in writing. You also authorise their distribution, publication and marketing on all types of media likely to be used.

11. LITIGATION

Any complaint concerning the non-conformity of the services in relation to the contractual commitments can be reported by mail or e-mail to CAMPING PARADIS LE VAL DE TRIE

12. MEDIATION

In the event of a dispute, you can contact us as follows:

- Send a letter by registered mail with acknowledgement of receipt to CAMPING PARADIS LE VAL DE TRIE within 30 days of the stay to the campsite reception : Camping le Val de Trie – 1 rue des Sources Bouillancourt sous Miannay – 80870 Moyenneville. If you are not satisfied with the answer given or if there is no answer, you can refer the matter to a Consumer Mediator ,Association des Médiateurs Européens (AME CONSO), within one year of the date of the complaint, - or by completing the form provided for this purpose on the AME CONSO : www.mediationconso-ame.com ; -soit par courrier adressé à l'AME CONSO, 11 Place Dauphine – 75001 PARIS. This recourse to mediation is free for the consumer. In the event of a dispute, only the Court of Amiens is competent.

13. RESPONSIBILITY OF CAMPING PARADIS LE VAL DE TRIE

The client expressly acknowledges that CAMPING PARADIS LE VAL DE TRIE cannot be held responsible for the communication by its partners. All photos and texts used on the CAMPING PARADIS LE VAL DE TRIE website are non-contractual. They are for information purposes only.

14. DATA PROCESSING AND FREEDOM

The information you provide when placing your order will not be passed on to any third party. This information will be considered by CAMPING PARADIS LE VAL DE TRIE as confidential. It will only be used by CAMPING PARADIS LE VAL DE TRIE to process your order and to reinforce and personalise communication and the services offered to CAMPING PARADIS LE VAL DE TRIE customers according to your interests. In accordance with the French Data Protection Act of 6 January 1978, you have the right to access, rectify and oppose any personal data concerning you. To do this, simply send us a request by post to the following address: CAMPING PARADIS LE VAL DE TRIE, 1 rue des Sources, Bouillancourt sous Miannay 80870 Moyenneville, by indicating your name, first name and address.