

INTERNAL REGULATIONS

FOR CAMPING OR CARAVANNING SITES AND RESIDENTIAL LEISURE PARKS

GENERAL CONDITIONS

1. Conditions of admission and stay

To be allowed to enter, settle or stay on a campsite, you must have been authorised by the manager or his representative. The latter is obliged to ensure that the campsite is kept in good order and that the present internal regulations are respected.

The fact of staying on the campsite implies the acceptance of the provisions of these rules and the commitment to comply with them.

No one may take up residence on the campsite.

2. Police formalities

Minors who are not accompanied by their parents will only be admitted with the written authorisation of their parents.

In application of article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code of Entry and Residence for Foreigners and the Right of Asylum), the manager is required to have the foreign client complete and sign an individual police form on arrival.

It must mention in particular :

- 1 : The surname and first names;
- 2 : Date and place of birth;
- 3 : Nationality;
- 4 : Habitual residence.

Children under 15 years of age may be included on the form of one of the parents.

3. Installation

The outdoor accommodation and related equipment must be installed at the specified location in accordance with the instructions given by the manager or his representative.

Reception office

Open from 9am-12pm to 2pm-6pm.

At the reception desk you will find all the information about the services of the campsite, information about food and drink, sports facilities, the tourist attractions of the area and various useful addresses.

A system for collecting and handling complaints is available to guests.

Display

These rules and regulations are displayed at the entrance to the campsite and at the reception desk and are given to any customer who requests them.

For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed. The prices of the various services are.

The prices of the various services are communicated to the customers under the conditions fixed by order of the minister in charge of consumption and can be consulted at the reception.

Departure arrangements

Guests are requested to inform the reception desk of their departure the day before. Guests intending to leave before the opening time of the reception desk must pay for their stay the day before.

Noise and silence

Guests are requested to avoid any noise and discussions that might disturb their neighbours. Sound equipment must be adjusted accordingly. Doors and trunks must be closed as quietly as possible. Dogs and other animals should never be left unattended.

They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.

The manager ensures the peace and quiet of his guests by setting times when there must be complete silence.

Visitors

After having been authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them. The client may receive one or more visitors at the reception.

The services and facilities of the campsite are accessible to visitors. However, the use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

Vehicle traffic and parking

Within the campsite, vehicles must drive at a limited speed.

Traffic is allowed from 8am to 10 pm.

Only vehicles belonging to campers staying on the campsite may be driven on the campsite.

Parking is strictly forbidden on the pitches usually occupied by the accommodation unless a parking space has been provided for this purpose.

Behaviour and appearance of the facilities

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly the sanitary facilities.

It is forbidden to throw waste water on the ground or into the gutters.

Customers must empty waste water into the facilities provided for this purpose. Household refuse, waste of any kind, papers, must be deposited in the bins. Washing is strictly forbidden outside the bins provided for this purpose. Laundry must be hung out in the communal drying room, if necessary. However, it is tolerated until 10 a.m. in the vicinity of the accommodations, provided that it is discreet and does not disturb the neighbours. It should never be done from the trees.

Plantations and floral decorations must be respected. It is forbidden to put nails in the trees, to cut branches, to make plantations. It is not permitted to mark out the location of an installation by personal means, nor to dig up the ground. Any repair of damage to vegetation, fences, the site or the campsite facilities will be charged to the person responsible. The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

Safety

a) Fire

Open fires (wood, coal, etc.) are strictly forbidden. Stoves must be kept in good working order and not be used in dangerous conditions.

In case of fire, the management must be notified immediately.

Fire extinguishers can be used if necessary. A first aid kit is available at the reception desk.

b) Theft

The management is responsible for the objects deposited at the office and has a general obligation to monitor the campsite. The camper remains responsible for his own installation and must report to the manager the presence of any suspicious person. Guests are asked to take the usual precautions to safeguard their equipment.

Games

No violent or disturbing games may be played in the vicinity of the facilities.

The meeting room may not be used for lively games.

Children must always be under the supervision of their parents.

Dead man's house. Unoccupied equipment may only be left on the pitch after approval by the management and only in the designated area. A charge may be made for this service.

Infringement of the internal regulations

In the event that a resident disturbs the stay of the other users or does not respect the provisions of these rules, the manager or his representative may orally or in writing, if he deems it necessary, give notice to the latter to stop the disturbance.

In the event of a serious or repeated breach of the internal regulations and after formal notice from the manager to comply with them, the latter may terminate the contract.

In the event of a repeated infringement, the manager may call in the police.

Special conditions:

- There must be complete silence from 10pm until 8am.
- The barrier opens automatically from 8am to 10pm.
- All playgrounds and leisure facilities such as table tennis, trampoline, bouncy castle, pinball machine, table football and foam games are accessible from 8.30am to 10pm.
- A security deposit is required for all accommodation guests and is payable on arrival.